

Jacobs & Dalton

Need to return something?

Items can be returned in their original condition within 14 days of receiving your order. Please complete the form below. See website for more info and full terms and conditions.

Returns to be sent to: Jacobs & Dalton, Jacobs Building, Dalton Airfield Industrial Estate, Thirsk, North Yorkshire, YO7 3HE.

For any questions please contact the team on 01845 578 951 or enquiries@jacobsanddalton.com.

ORDER DATE	ORDER NUMBER			
QTY	PRODUCT	COLOUR	SIZE	REASON

All sales are subject to our Terms and Conditions, please refer to these for our full returns policy and your rights to return or cancel your order.

You have the right to change your mind 14 days after the day you receive the goods.

If you are exercising your right to change your mind you must return the goods within 14 days of telling us.

We will pay the costs of return:

- (a) if the products are faulty or misdescribed.
- (b) if you are ending the contract because we have told you of an upcoming change to the product or these terms, an error in pricing or description, a delay in delivery due to events outside our control or because you have a legal right to do so as a result of something we have done wrong;

In all other circumstances (including where you are exercising your right to change your mind) you must pay the costs of return.

We will refund you the price you paid for the products including delivery costs, by the method you used for payment. However, we may make deductions from the price, (excluding delivery costs) to reflect any reduction in the value of the goods, if this has been caused by your handling them in a way which would not be permitted in a shop.

We will make any refunds due to you as soon as possible, your refund should be made within 14 days from the day on which we receive the product back from you.